



How to use the web version Table of contents

How to register as a member

PAGE
1

How to make changes to the purchased ticket

PAGE
12

How to register your credit card information

PAGE
4

How to request refunds

PAGE
15

How to purchase a ticket

PAGE
5

How to distribute purchased tickets

PAGE
17

How to display the purchased ticket

PAGE
9

How to receive a distributed ticket

PAGE
19

How to display the purchased ticket from the purchase confirmation email message

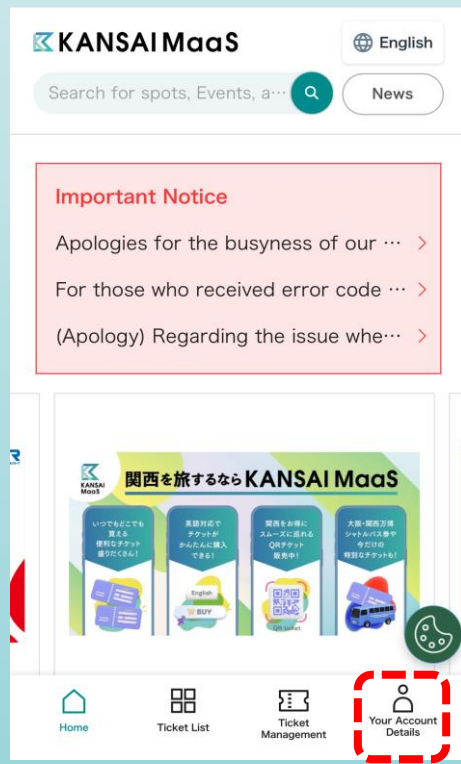
PAGE
11

How to return a distributed ticket

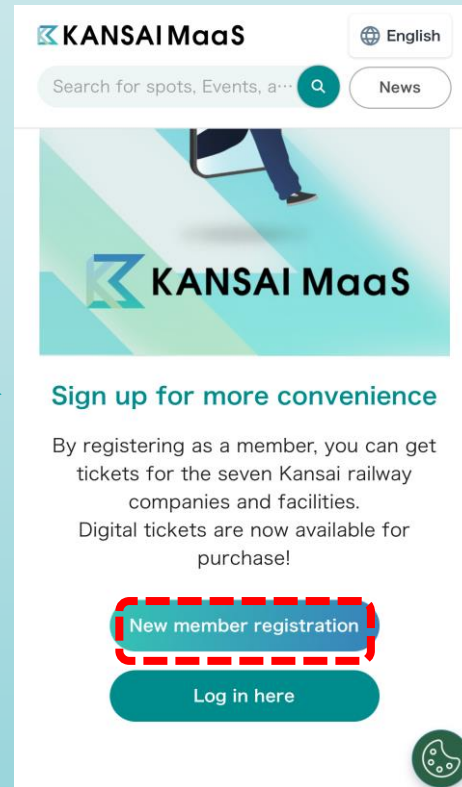
PAGE
20

How to register as a member

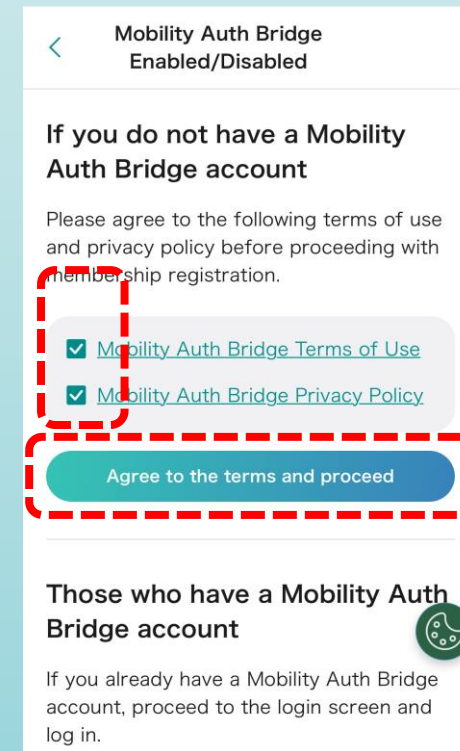
Select
【Your Account
Details】



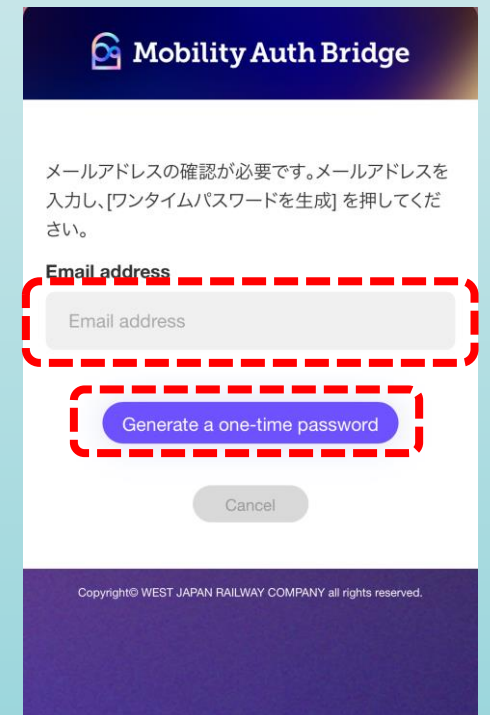
Select 【New member
registration】



Check the checkboxes, and tap
【Agree to the terms and
proceed】



Enter your email address and
select 【Generate a
one-time password】



How to register as a member

Enter the one-time password sent to the specified email address and select **[Verify]**

Mobility Auth Bridge

A one-time password has been sent to your email address. Please enter the one-time password sent to your email address and press [Verify].

Email address

██████████

One-time password

024133

One-time password hasn't arrived

Verify

Generate a new one-time password

Cancel

Copyright© WEST JAPAN RAILWAY COMPANY all rights reserved.

Set a password, then proceed to the next step

Enter a password.

Password

とても推測しにくい

.....

A password must be a combination of at least 10 characters including at least an upper-case letter, a lower-case letter, a number, and a symbol.

Confirm password

.....

One-time password authentication

Do you want to increase the security level by using a one-time password provided by an email at every login? (Recommended)

Yes

No

Register

Change the email address

Cancel

Scroll to the bottom

KANSAI MaaS

You are about to connect to the above-referenced service. Once the connection is complete, Mobility Auth Bridge will share your registered information and any information you register in the future with the provider of the service.

Email address

Name

Phone number

Sex

Date of birth

Country of residence

Scroll

Select **[I agree]**

Name

Phone number

Sex

Date of birth

Country of residence

Postal code

Field of interest

ICOCA No.

PiTaPa No.

Information you provide will be handled in accordance with the terms of service and privacy policy of KANSAI MaaS.

I agree

Cancel

How to register as a member

Enter customer information

※ indicates required

Membership Registration English

basic information

Email address

Country of residence ※

Not selected

date of birth ※

MM DD YYYY

Name ※

Yamada Taro

Home Ticket List Ticket Management Your Account Details

After entering the information,
select **【to the next】**

Membership Registration English

ICOCA number

J.W. 000 0000 0000 0000

Enter 15 alphanumeric characters (excluding JW) printed on the card.

PitaPa Number

S.U. 000 0000 0000 0000

Enter 15 alphanumeric characters excluding SU printed on the card.

※ indicates required fields.

to the next

Home Ticket List Ticket Management Your Account Details

Confirm the details,
and tap **【register】**

Content confirmation English

Do you wish to receive an e-mail newsletter?

No

Interests

No input

IC card number

ICOCA number

No input

PitaPa Number

No input

register

Select **【close】**

KANSAI MaaS

関西をアプリと巡る。

KANSAI MaaS

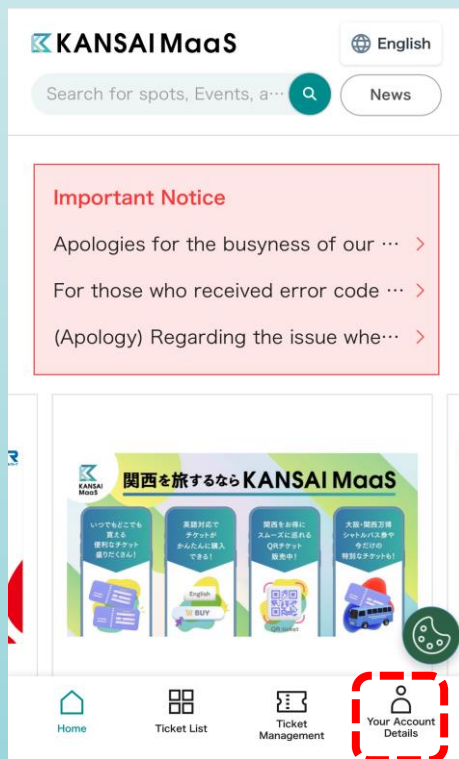
Membership registration complete

We hope you continue to enjoy KANSAI MaaS.

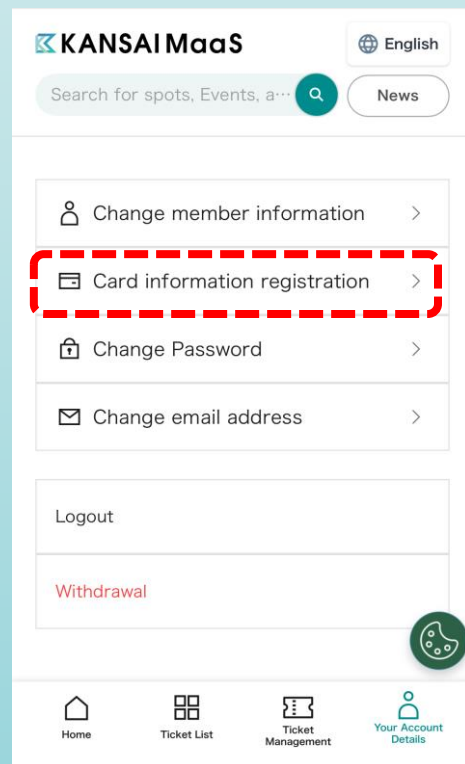
close

How to register your credit card information

Select
【Your Account
Details】



Select
【Card information
registration】



Enter your credit card
information and
select 【Next】

Register a new credit card.
Enter your credit card information and
press next button.

———— Credit card information ————

Credit card number
Numbers, hyphen (-) unnecessary

Expiration date (month)
Month

Expiration date (year)
Year

Holder name
Alphabetic characters only

Security code
3-digit code on the back (4-digit on the front f

Return to site **Next**

Confirm the details, and tap
【 Confirm 】

Register your credit card with the
following content.

———— Credit card information ————

Credit card number
411111*****1111

Expiration date (month / year)
05 / 2030

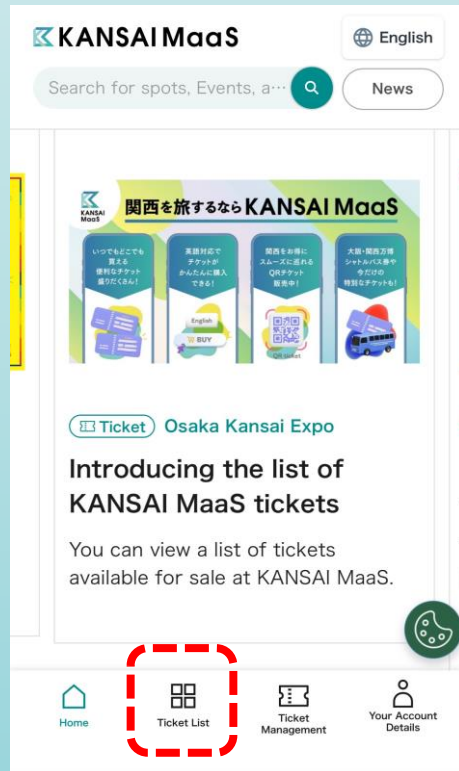
Holder name
taro kansai

Security code

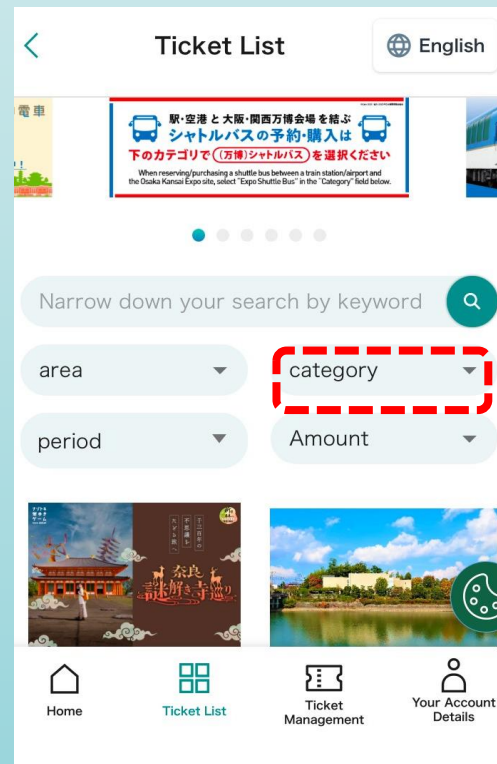
Re-enter **Confirm**

How to purchase a ticket

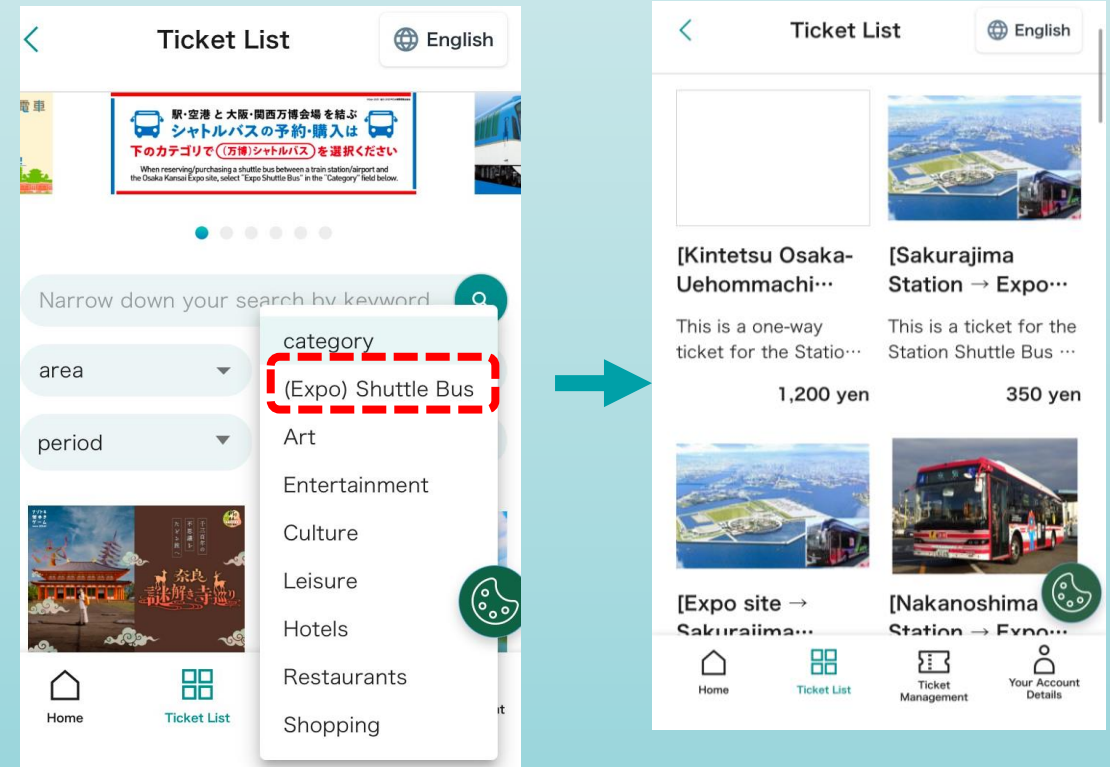
Select **【Ticket List】** .



Select **“(Expo) Shuttle Bus”**
from **【category ▼】** .



Select a route.



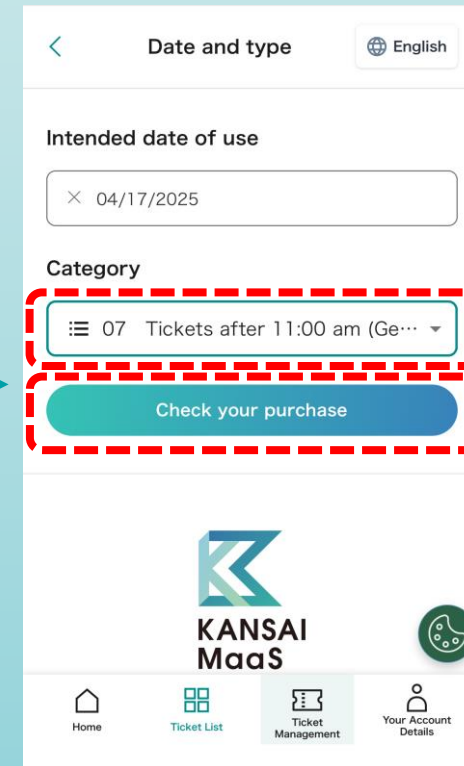
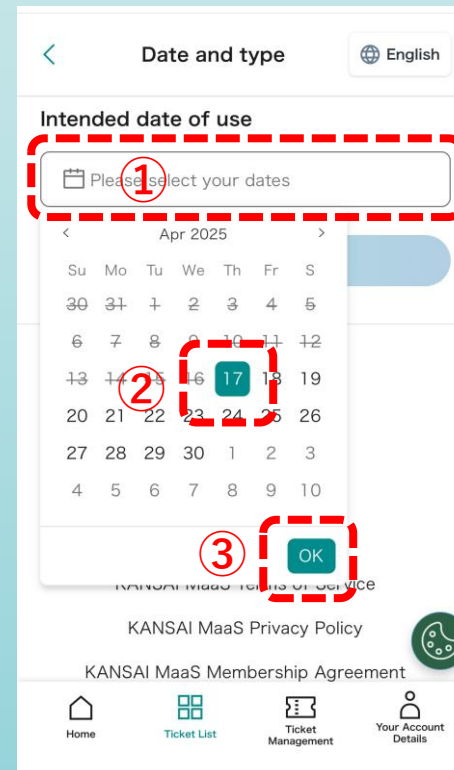
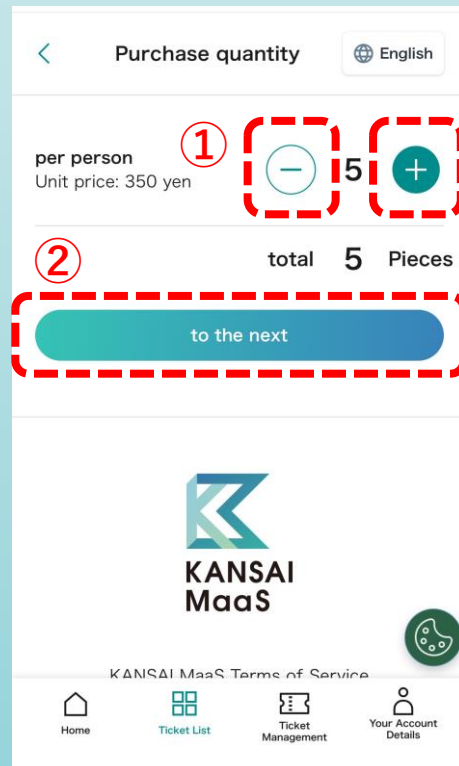
How to purchase a ticket

Select **【Proceed to checkout】** .

Tap **-/+** buttons to select the number of tickets to purchase, and tap **【to the next】** .

Select the date to use the ticket(s), and tap **【OK】** .

Select a category (general/wheelchair, time-slot for departure), and tap **【check your purchase】** .



How to purchase a ticket

Confirm the details, and tap **【Buy now】** .

Date of use
April 17, 2025

Category
07 Tickets after 11:00 am (General)

Validity period
1 day

Purchase quantity
per person 5

Payment amount (including tax)
1,750yen

Available Area
Osaka City Tempozan, Nanko Port, Yumeshima

Buy now

Home Ticket List Ticket Management Your Account Details

Confirm the customer information, and tap **【to the next】** .

Customer information confirmation English

Name
[Redacted]

Furigana
[Redacted]

telephone number
09012345678

post code
[Redacted]

to the next

Home Ticket List Ticket Management Your Account Details

Confirm the customer information, and tap **【Proceed to credit card authentication】** .

Customer information confirmation English

Confirmation

Your membership information will be overwritten with the information you entered. After your credit card is verified, we will send you a ticket notification email to the address below. Please note that if payment is not completed within 10 minutes, your ticket reservation and purchase will not be confirmed.

Proceed to credit card authentication ※Please do not press more than twice

cancel

Home Ticket List Ticket Management Your Account Details

Enter your credit card security cord, and tap **【Next】** .

Registered card number
*****111(01/32)

Holder name
KAORI

Check to save holder name you have entered.

Security code
000

Payment Method
Single installment

Next

Return

How to purchase a ticket

Confirm the details,
and tap **[Confirm]** .

Registered card number
*****111(01/32)

Holder name
KAORI

Does not save the holder name you
have entered

Security code

Payment Method
Single installment


Confirm

Re-enter



Select **[close]** .

[Unconfirmed] Purchase application procedure completed. Your purchase will be confirmed when you receive the ticket purchase completion email or when the ticket is displayed in "Unused and In use", so please be sure to check.

 [Sakurajima Station → Expo...]

Date of use 2025 /08 /05

Category 19 Tickets between 5:00 pm and 5:59 pm(General)/General

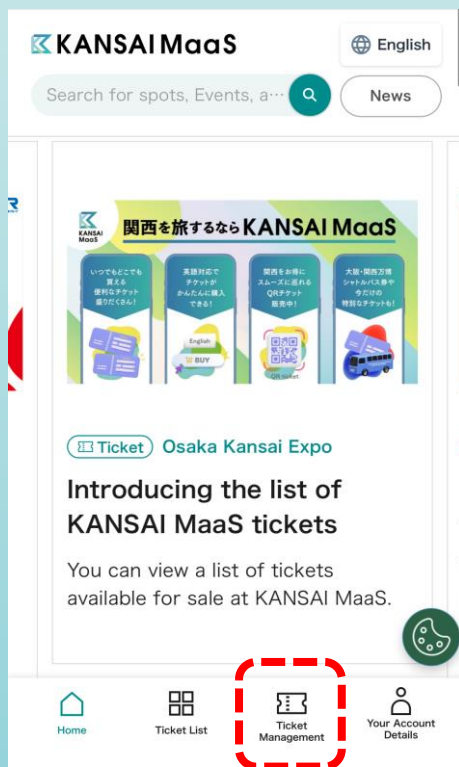
Validity period 1 day

Purchase quantity per person1

close

How to display the purchased ticket

Select
【Ticket Management】
on the menu bar.



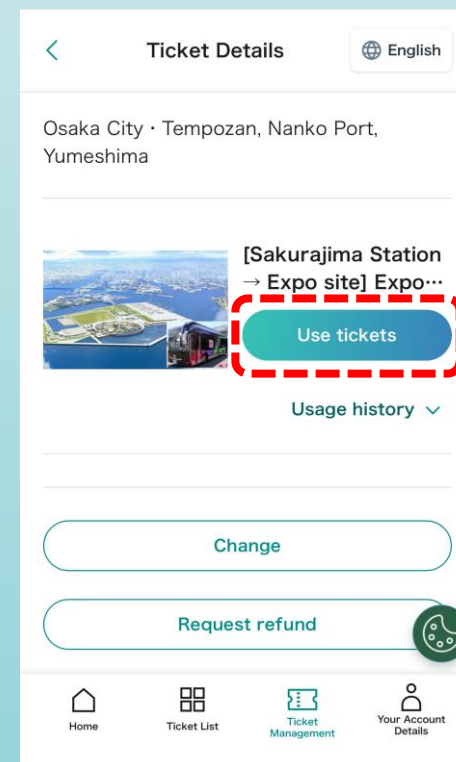
Find a ticket to display in the
【Unused and In use】 page,
and tap to select it.



Scroll to the bottom
of the ticket page.



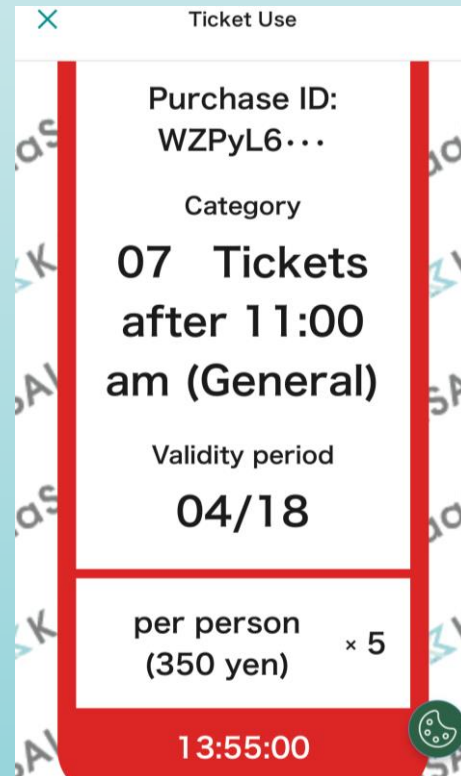
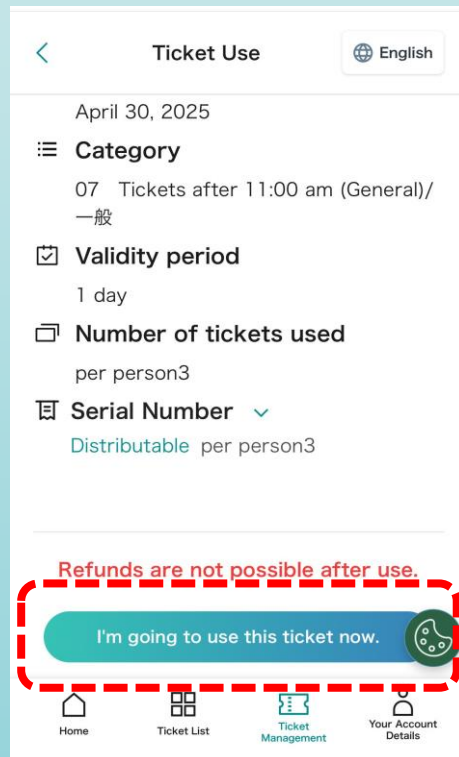
Select 【Use tickets】.



How to display the purchased ticket

Confirm the details, and tap
【I'm going to use this ticket
now.】 .

Show your ticket displayed
on your smartphone screen
to the staff to use the ticket.



How to display the purchased ticket from the purchase confirmation email message

You will receive an email message with a receipt attached.

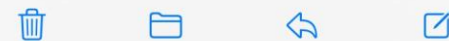


KANSAI MaaS application, please open the ticket screen of the application to display the ticket.
(This message, the receipt attached to this message, digital ticket screenshots, or printed paper copies of these items cannot be used as a ticket.)

[When using the KANSAI MaaS application]

Tap "Tickets" at the bottom of the KANSAI MaaS application window → Tap to select the purchased ticket displayed on the "Unused and In use" page → Tap "Use ticket" at the bottom of the page.

[When using the KANSAI MaaS website]
Tap "[Ticket Management](#)" on the top page → Tap to select the purchased ticket displayed in the "Unused and In use" page → Tap "Use ticket" at the bottom of the page.

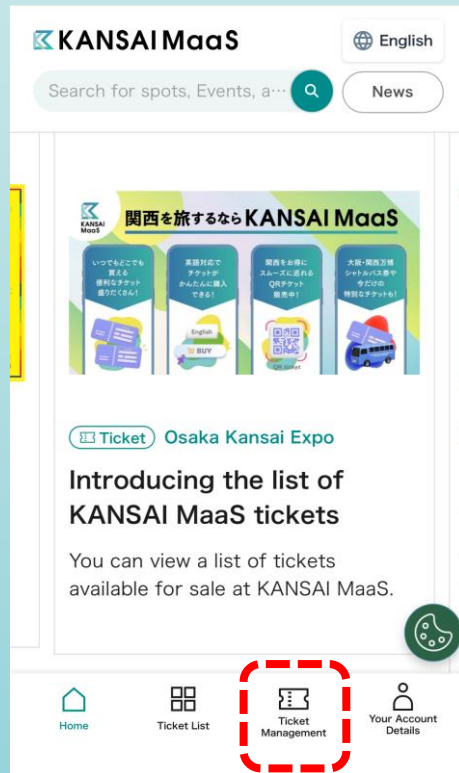


Tap **【Ticket Management】** at the bottom of the message to automatically move to the ticket page.



How to make changes to the purchased ticket

Select
【Ticket Management】
on the menu bar.



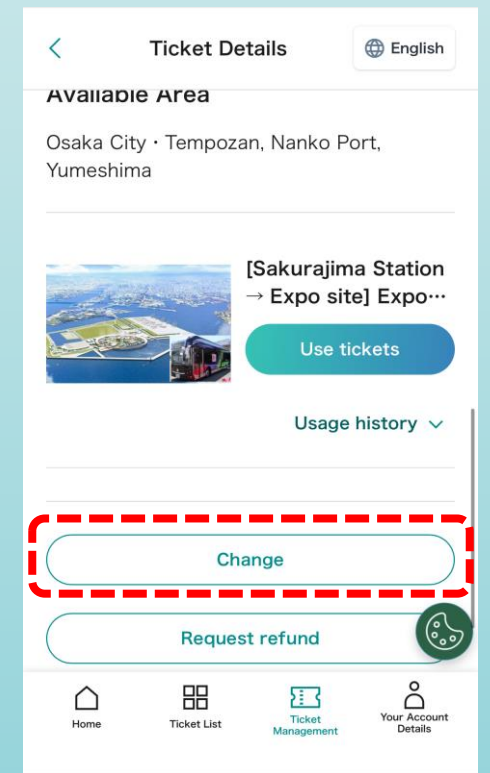
Find a ticket to display in the
【Unused and In use】 page,
and tap to select it.



Scroll to the bottom
of the ticket page.

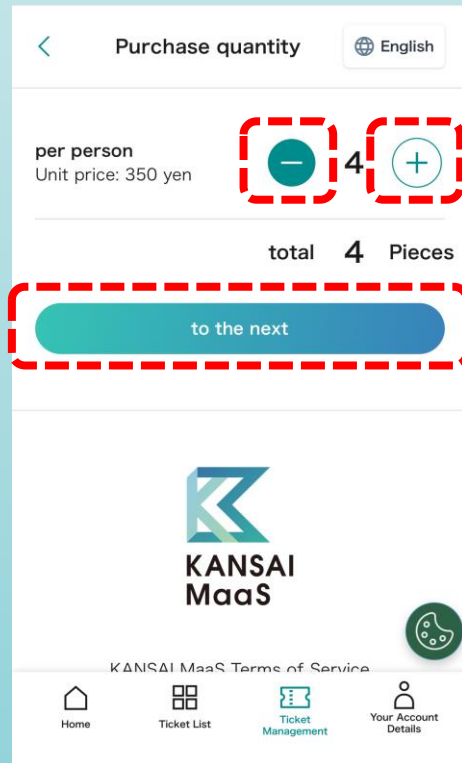


Select 【 Change 】 .

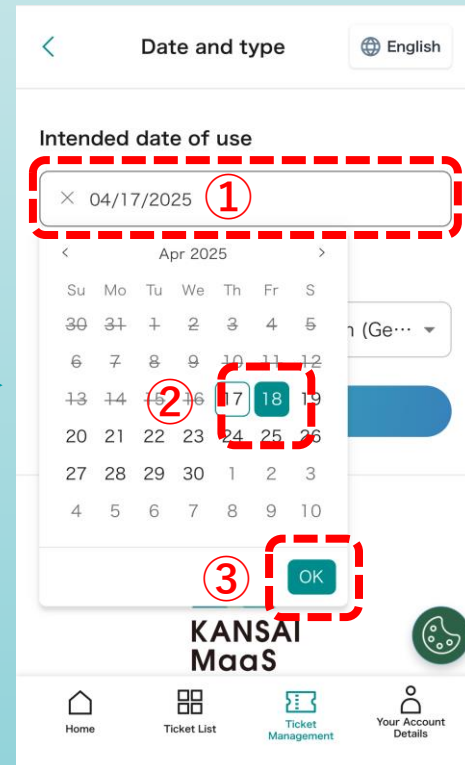


How to make changes to the purchased ticket

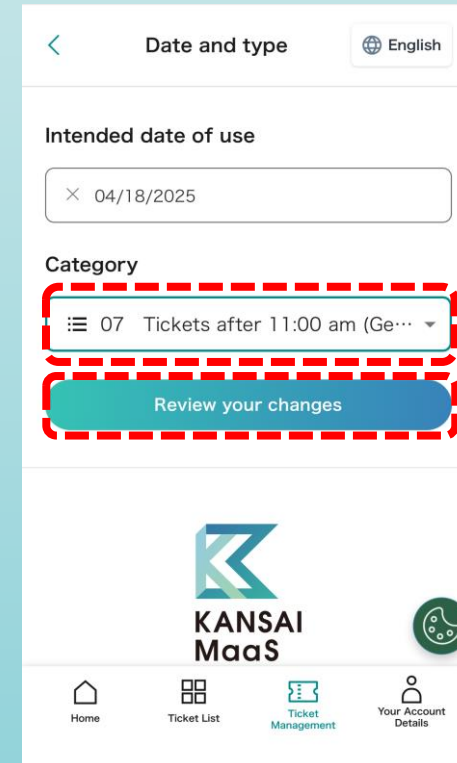
To change the number of tickets, change the number using the -/+ buttons, and tap **[to the next]** .



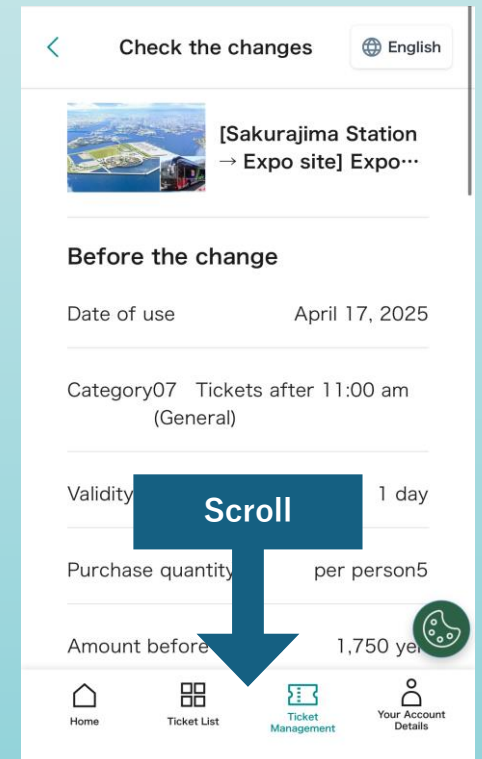
To change the date to use the ticket, select a desired date, and tap **[OK]** .



Select a category, and tap **[Review your changes]** .



Review the details of your change request, and scroll to the bottom of the page.

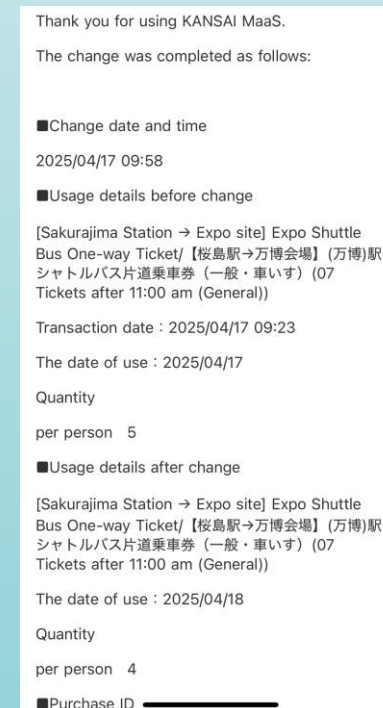
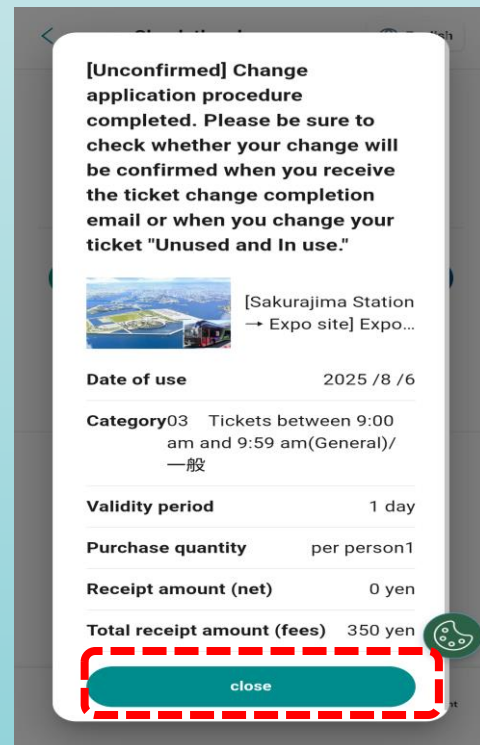
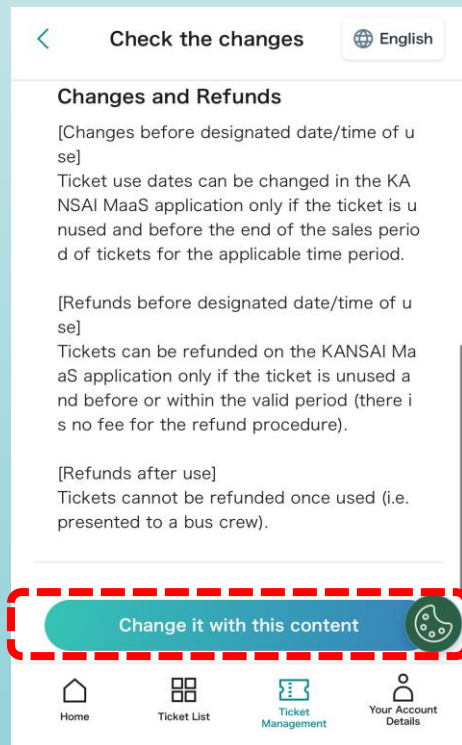


How to make changes to the purchased ticket

Confirm the details of the change request, and tap **【Change it with this content】** .

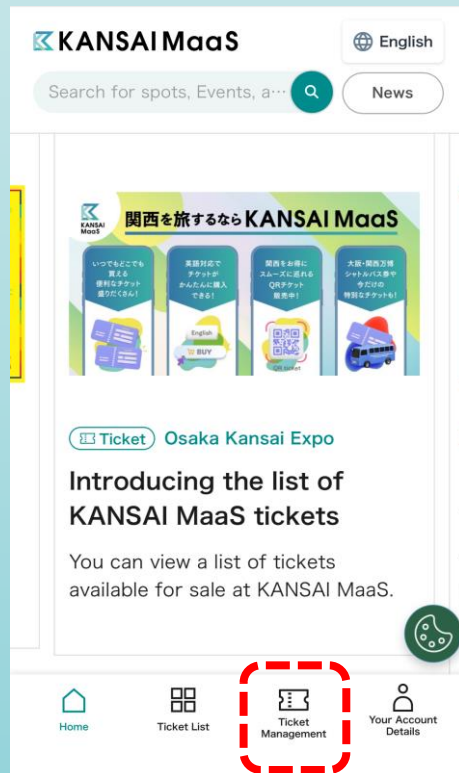
Confirm that the completion screen is displayed, and tap **【close】** .

You will receive a confirmation email message.



How to request refunds

Select
【Ticket Management】
on the menu bar.



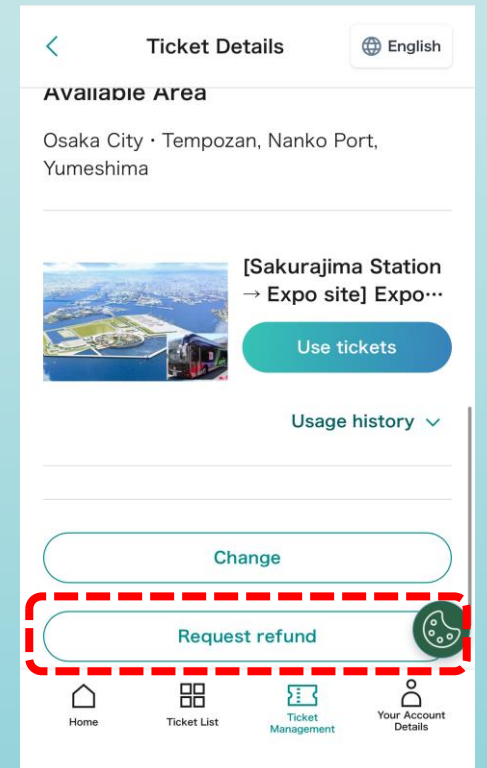
Find a ticket to display in the
【Unused and In use】 page,
and tap to select it.



Scroll to the bottom
of the ticket page.

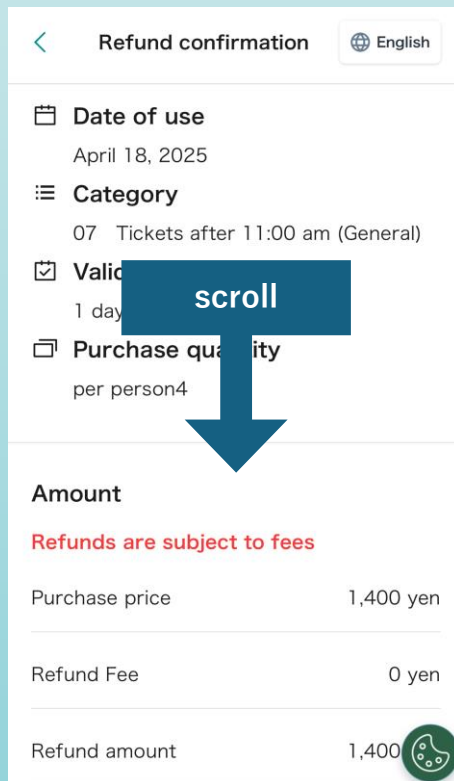


Select 【 Request refund 】.

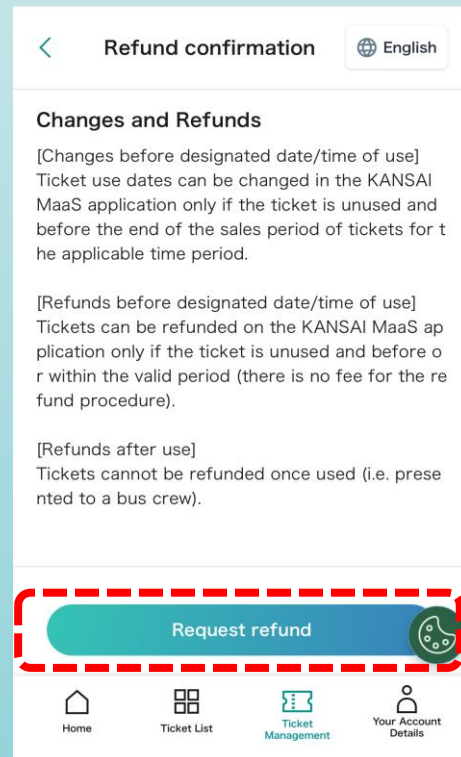


How to request refunds

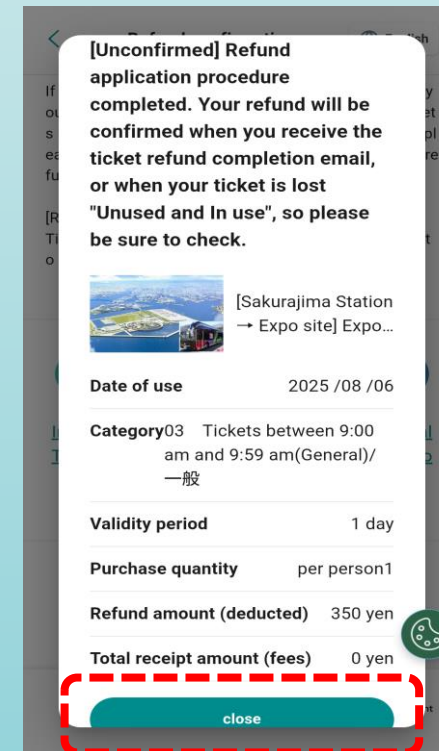
Review the details of your refund request, and scroll to the bottom of the page.



Select **【Request refund】**.



Confirm that the completion screen is displayed, and tap **【close】**.

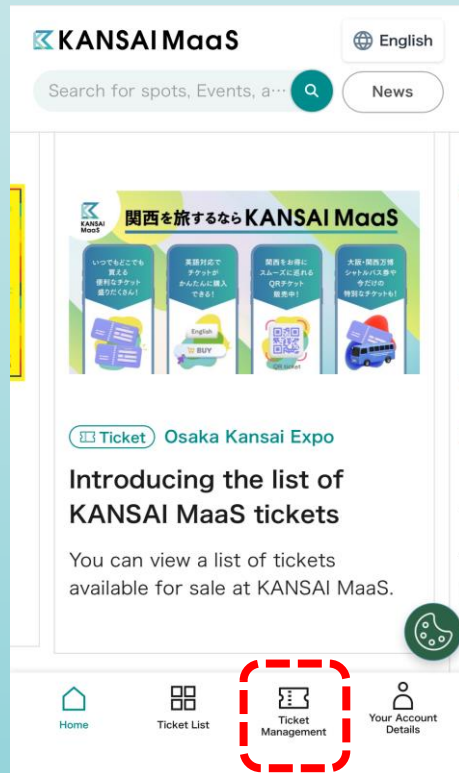


You will receive a confirmation email message.



How to distribute purchased tickets

Select
【Ticket Management】
on the menu bar.



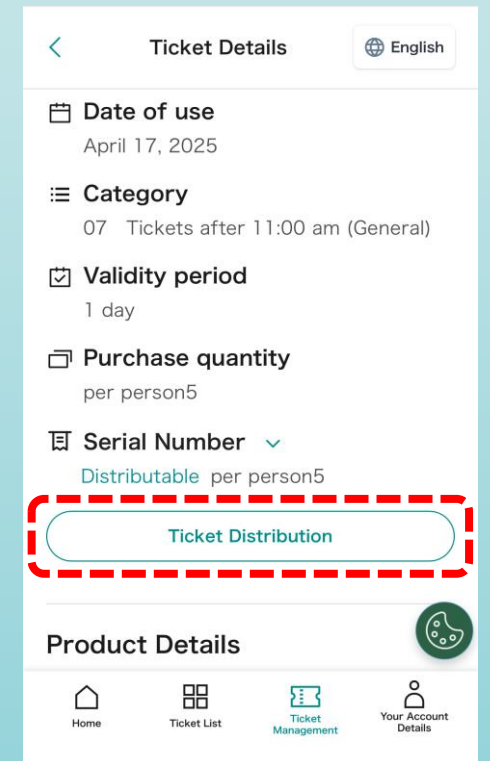
Find a ticket to display in the
【Unused and In use】 page,
and tap to select it.



Scroll to the bottom
of the ticket page.



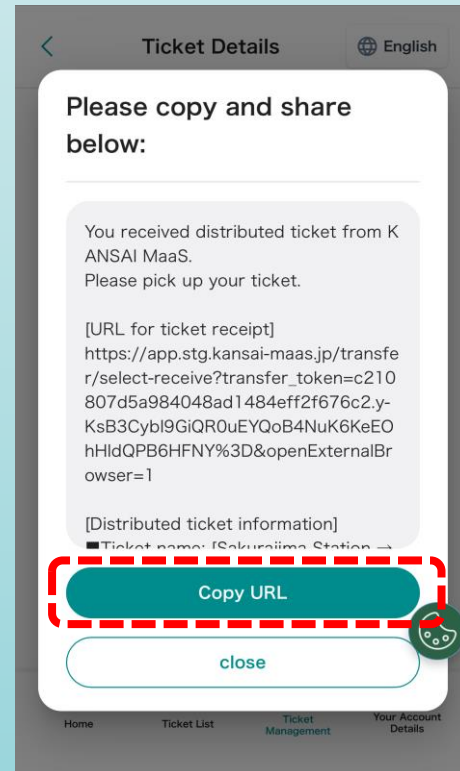
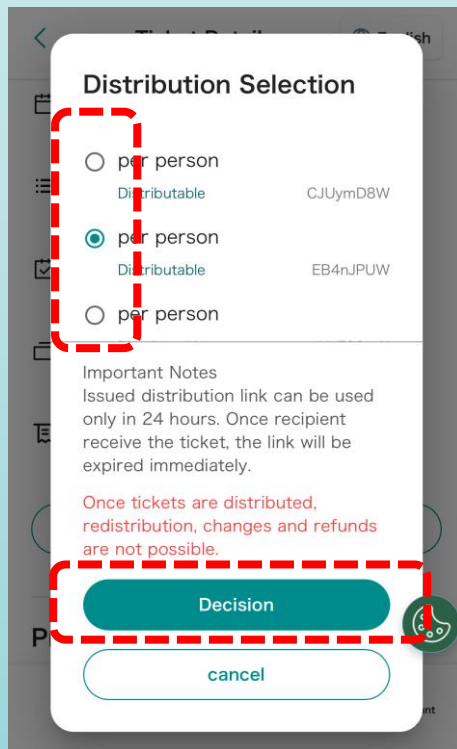
Select 【 Ticket
Distribution 】 .



How to distribute purchased tickets

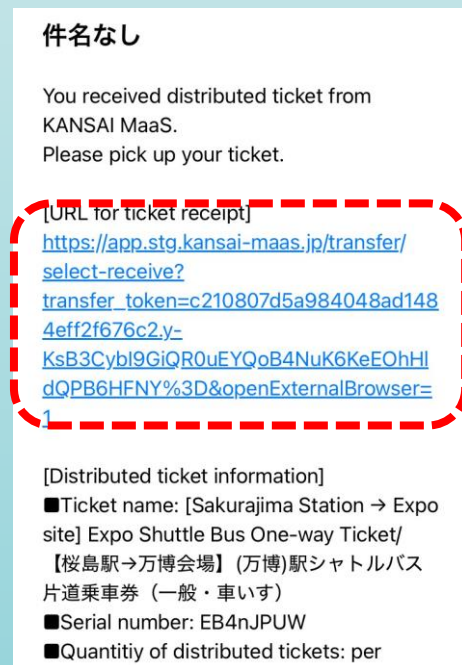
Check the checkboxes, and tap
【Decision】.

Select 【Copy URL】.

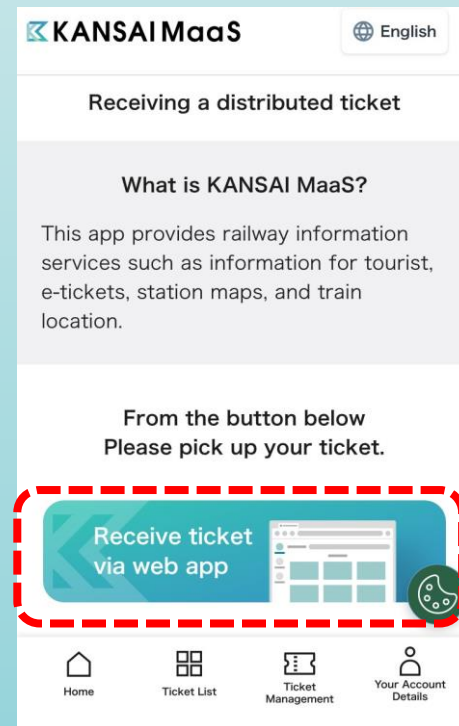


How to receive a distributed ticket

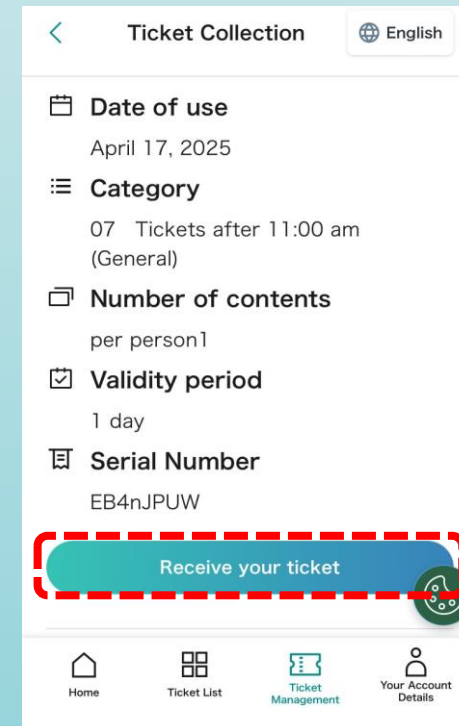
Open the URL shown
in the message you
received.



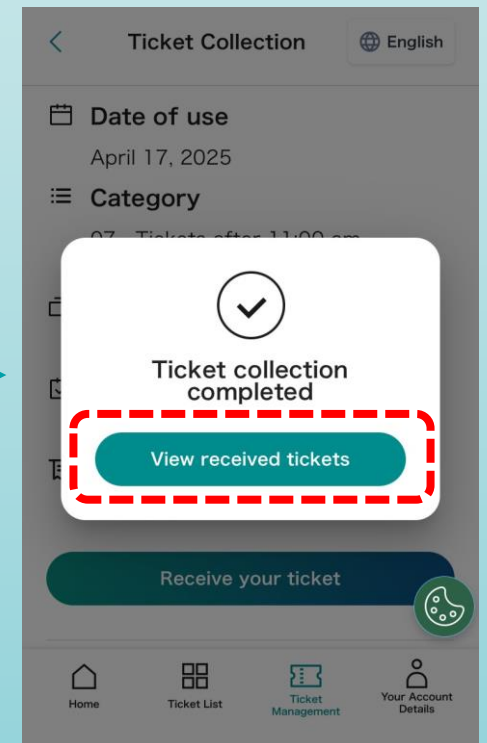
Select **【Receive ticket via web app】** .



Select **【Receive your ticket】** .



Select **【View received tickets】** .



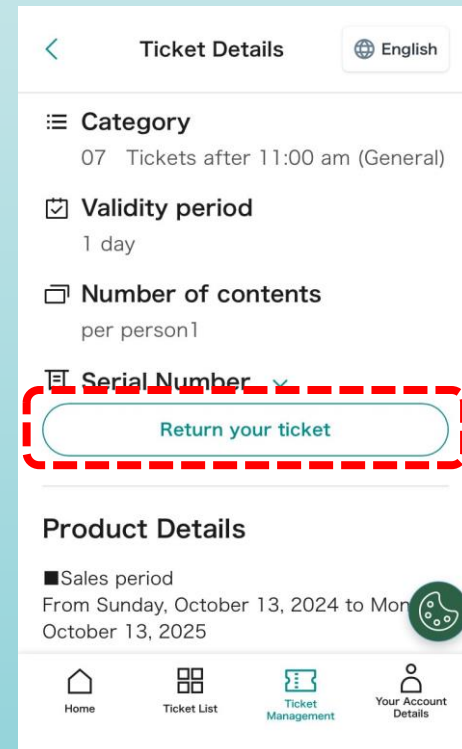
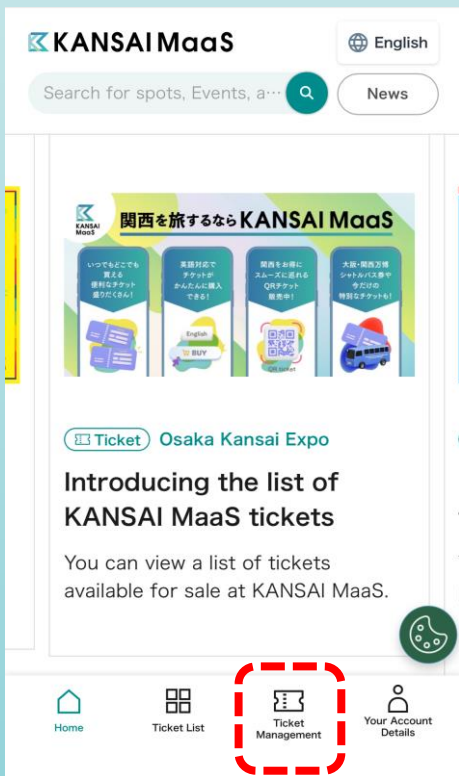
How to return a distributed ticket

Select **【Ticket Management】** on the menu bar.

Find a ticket to display in the **【Unused and In use】** page, and tap to select it.

Scroll to the bottom of the ticket page.

Select **【 Return your ticket 】**.



How to return a distributed ticket

Select a ticket to return
and tap **[Decision]** .

Select **[OK]** .

